

## Smuxi - Bug # 800: Error: SSH tunnel setup failed (exit code: 1)

<b>Status:</b>	Feedback	<b>Priority:</b>	Normal
<b>Author:</b>	Christopher Bridenstine	<b>Category:</b>	
<b>Created:</b>	01/16/2013	<b>Assigned to:</b>	
<b>Updated:</b>	01/17/2013	<b>Due date:</b>	
<b>Complexity:</b>			
<b>Found in Version:</b>			
<b>Subject:</b>	Error: SSH tunnel setup failed (exit code: 1)		
<b>Description:</b>	<p>While attempting to connect to a remote server through the windows client, I received the following error message in a popup window:</p> <p>-----</p> <p>An error occurred while connecting to the engine!</p> <p>Engine URL: Error: SSH tunnel setup failed (exit code: 1)</p> <p>SSH program: plink.exe SSH parameters: -batch -N -X -I XXUSERNAMEXX -i "C:\Users\Username\key.pem" -P 22 -L 127.0.0.1:7689:127.0.0.1:7689 -R 127.0.0.1:52344:127.0.0.1:52344 -C XXSERVERXX</p> <p>Program Error: Unable to use key file "C:\Users\Username\key.pem" (OpenSSH SSH-2 private key) Using username "XXUSERNAMEXX". FATAL ERROR: Disconnected: No supported authentication methods available</p> <p>Program Output:</p> <p>-----</p> <p>The client configuration has been around for while and was unused for a few months. The server's IP address changed during the downtime and the used configuration simply changed the server's IP. I've double check and the server's IP and ports are correct. I have no trouble connecting to the server on the previously existing linux installs.</p> <p>I may try removing the client and config files and starting over with a fresh install. I will also restart the windows session to see if the client is simply flaking out after a bad previous connection.</p>		

### History

01/17/2013 01:36 AM - Mirco Bauer

- Status changed from New to Feedback

<pre>

Program Error:

Unable to use key file "C:\Users\Username\key.pem" (OpenSSH SSH-2 private key)

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Check that the file exists and you can open it. If that works, are you sure OpenSSH keys are supported? to my knowledge you need to convert them to some putty format using the putty key tool.