

## Smuxi - Bug # 214: Automatic download of gtk-sharp for windows installer does not work

<b>Status:</b>	Closed	<b>Priority:</b>	Normal
<b>Author:</b>	Alain Peyrat	<b>Category:</b>	Windows Installer
<b>Created:</b>	10/15/2009	<b>Assigned to:</b>	
<b>Updated:</b>	02/27/2012	<b>Due date:</b>	
<b>Complexity:</b>			
<b>Found in Version:</b>			
<b>Subject:</b>	Automatic download of gtk-sharp for windows installer does not work		
<b>Description:</b>	During the installation, if the gtk-sharp version is considered as too old, the interface propose to download an update but this does not work.		

### History

**10/17/2009 08:15 PM - Mirco Bauer**

- Status changed from New to Rejected

I just installed Smuxi 0.6.4.1 on Windows 7 and it downloaded GTK# for me. Could it be that you need a proxy? The installer is not supporting that.

**10/17/2009 08:19 PM - Alain Peyrat**

Mirco Bauer wrote:

> I just installed Smuxi 0.6.4.1 on Windows 7 and it downloaded GTK# for me. Could it be that you need a proxy? The installer is not supporting that.

Yes, it could be related to a proxy.

**10/17/2009 08:24 PM - Mirco Bauer**

- Status changed from Rejected to New

Actually, I installed Smuxi but GTK# install failed (it didn't say so though) on Windows 7 64bit! So I take all back, there is a problem somewhere -> report reopened.

**10/17/2009 08:27 PM - Mirco Bauer**

Ok, the download worked and also the install the 2nd time, very strange!

**01/11/2010 09:57 PM - Sebastian Schnur**

If you are behind a proxy, no proxy script might be working. A few days ago I just installed Smuxi behind a proxy with an error getting GTK# 2.12.

I tried it again with directly going through the proxy using a port. It worked! :)

This is maybe the answer. :)

**01/12/2010 04:40 PM - Mirco Bauer**

- Category set to Windows Installer

- Status changed from New to Closed

- 1 set to wontfix

Sebastian Schnur wrote:

> If you are behind a proxy, no proxy script might be working. A few days ago I just installed Smuxi behind a proxy with an error getting GTK# 2.12.

>

> I tried it again with directly going through the proxy using a port. It worked! :)

>

> This is maybe the answer. :)

Indeed this can be the reason why it fails, thanks for your comment! The installer routine is `_not_` supporting proxy scripts! If you are behind a proxy then you have to add the proxy directly (DNS name or IP and port) into the Windows (Internet Explorer) settings. I will add this issue as known limitation to the FAQ and thus closing this ticket now.