Smuxi Issues [FROZEN ARCHIVE] - Bug # 214: Automatic download of gtk-sharp for windows installer does

Status:	Closed	Priority:	Normal
Author:	Alain Peyrat	Category:	Windows Installer
Created:	10/15/2009	Assigned to:	
Updated:	02/27/2012	Due date:	
Complexity:			
Found in Version:			
Subject:	Automatic download of gtk-sharp for windows installer does not work		
Description:	During the installation, if the gtk-sharp version is considered as too old, the interface propose to download an update but this does not work.		

History

10/17/2009 08:15 PM - Mirco Bauer

- Status changed from New to Rejected

I just installed Smuxi 0.6.4.1 on Windows 7 and it downloaded GTK# for me. Could it be that you need a proxy? The installer is not supporting that.

10/17/2009 08:19 PM - Alain Peyrat

Mirco Bauer wrote:

> I just installed Smuxi 0.6.4.1 on Windows 7 and it downloaded GTK# for me. Could it be that you need a proxy? The installer is not supporting that.

Yes, it could be related to a proxy.

10/17/2009 08:24 PM - Mirco Bauer

- Status changed from Rejected to New

Actually, I installed Smuxi but GTK# install failed (it didn't say so though) on Windows 7 64bit! So I take all back, there is a problem somewhere -> report reopened.

10/17/2009 08:27 PM - Mirco Bauer

Ok, the download worked and also the install the 2nd time, very strange!

01/11/2010 09:57 PM - Sebastian Schnur

If you are behind a proxy, no proxy script might be working. A few days ago I just installed Smuxi behind a proxy with an error getting GTK# 2.12.

I tried it again with directly going through the proxy using a port. It worked! :)

This is maybe the answer. :)

01/12/2010 04:40 PM - Mirco Bauer

- Category set to Windows Installer

- Status changed from New to Closed

- 1 set to wontfix

Sebastian Schnur wrote:

> If you are behind a proxy, no proxy script might be working. A few days ago I just installed Smuxi behind a proxy with an error getting GTK# 2.12.

>

> I tried it again with directly going through the proxy using a port. It worked! :)

>

> This is maybe the answer. :)

Indeed this can be the reason why it fails, thanks for your comment! The installer routine is _not_ supporting proxy scripts! If you are behind a proxy then you have to add the proxy directly (DNS name or IP and port) into the Windows (Internet Explorer) settings. I will add this issue as known limitation to the FAQ and thus closing this ticket now.